

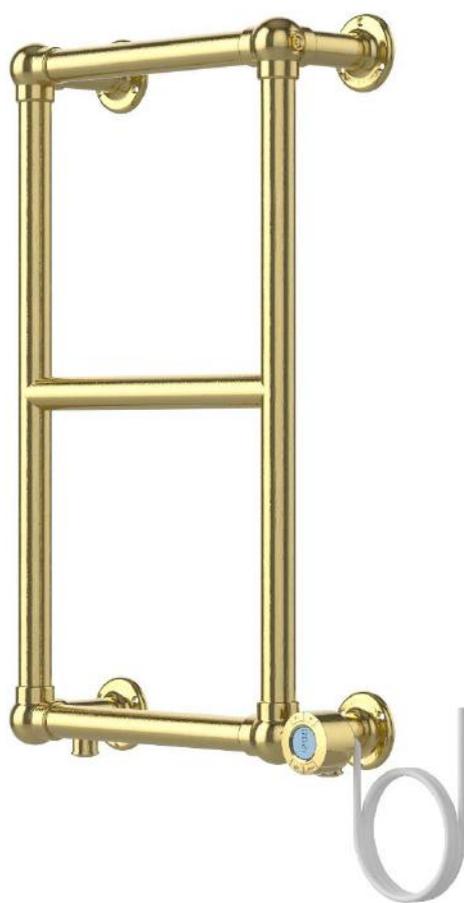
USER MANUAL



Thank you for choosing Better Bathrooms.
Please read this manual before installing your product
and keep for future reference.

better 
bathrooms

REGENT 700mm TOWEL WARMER



REGBBE700 Brushed Brass

- WIFI CONTROL
- IPX4 INGRESS PROTECTION

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SAFETY INSTRUCTIONS

IMPORTANT: Carefully read the instructions before operating the unit. Retain for future reference and pass along with the appliance to any third party.

- This appliance is for indoor use only.
- **WARNING:** This appliance is intended only for drying textiles washed in water.
- This warmer has been tested and is safe to use. However, as with any electrical appliance - use it with care.
- The appliance must be installed by a competent person in line with all local and applicable regulations and standards.
- The means for an all-pole disconnection must be incorporated in the fixed wiring in accordance with wiring regulations.
- If the supply cord is damaged it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Always ensure the drilling and mounting area is free of pipes and wires and can bear the appliance's weight.
- Disconnect the power from the unit before dismantling, assembling, or cleaning.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- When the appliance is on, please supervise children and pets to avoid injury.
- Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- Do not clean the unit by spraying it or immersing it in water.
- Never operate this appliance if the unit or cord is damaged. Ensure the power cord is not stretched, exposed to sharp objects/edges, or routed under the unit.
- Any service other than regular cleaning should be performed by an authorised service representative. Failure to comply could result in a voided warranty.
- Do not use an external timer.
- The warmer must not be located immediately below a socket outlet.
- Always ensure the unit is secure before operation. It must be securely attached to a suitable wall.
- Avoid keeping the unit in direct sunlight for long periods of time.
- The warmer is designed to be used at temperatures above 0°C. If it is exposed to temperatures below this, it must be allowed to warm above this level before operation.
- Do not attempt to repair, disassemble, or modify the appliance. This unit contains no user-serviceable parts.
- Always disconnect the appliance from the mains power supply when not in use or when moving or cleaning it. Do not pull the cord to unplug the warmer.
- Do not use the appliance for anything other than its intended use. It is designed for domestic indoor use only.
- There may be a trace of odour during the first few minutes of initial use or after a period of storage. This is normal and will quickly disappear.
- This appliance has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or any flammable liquids are used or stored.
- Ensure the electrical connection and means for disconnection are not within reach of the bath or shower.
- Never locate this appliance where it may fall into a bathtub or otherwise become exposed to water.
- This appliance is IPX4 rated and so can be used or installed within a bathroom as long as the appliance

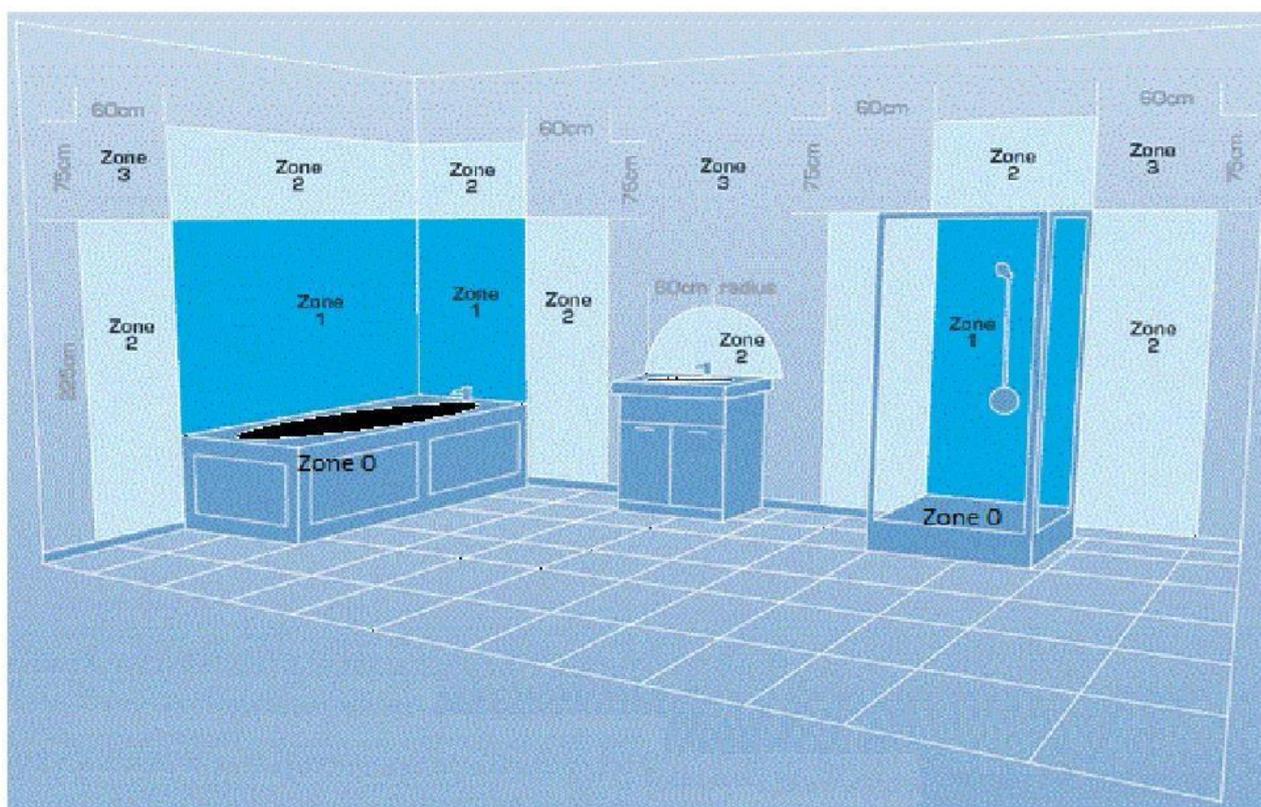
and its cables are not within Zones 0-2.

- If used within a bathroom, the circuit must be protected by a suitable RCD to prevent electric shock.
- Do not allow the appliance to be submerged or sprayed with water.
- **WARNING:** To reduce the risk of the towel warmer or electrical shock, DO NOT use this appliance with any solid-state speed control device or any variable speed controllers.
- **WARNING:** In order to avoid a hazard for very young children, this appliance should be installed so that the lowest heated rail is at least 600 mm above the floor.
- Installation must be in accordance with all relevant local regulations applicable at the time of installation.
- If electrical work is carried out within the bathroom, which involves the addition or alteration of existing circuits, it may be notifiable to your local building control department (Part P). If unsure, professional advice should be sought.
- Ensure that your warmer is filled with glycol. If filling up your warmer with Glycol, ensure to leave room inside the unit for expansion. It is recommended to leave 10 per cent of the unit empty to allow for expansion of the liquid during operation. Your warmer comes prefilled.
- **IMPORTANT:** In case of skin exposure to chemicals, please rinse the skin thoroughly with soapy water and seek medical attention if the skin becomes inflamed or develops a rash.
- **IMPORTANT:** In case of eye exposure to chemicals, immediately flush eyelids with water for at least 15 minutes and seek medical attention.
- **IMPORTANT:** In case of ingested chemicals, drink plenty of water to dilute and seek medical attention as soon as possible.

Illustrations in this manual may differ from the final product, this is due to constant product development and improvement. There may also be slight variations between the different models covered in this manual.

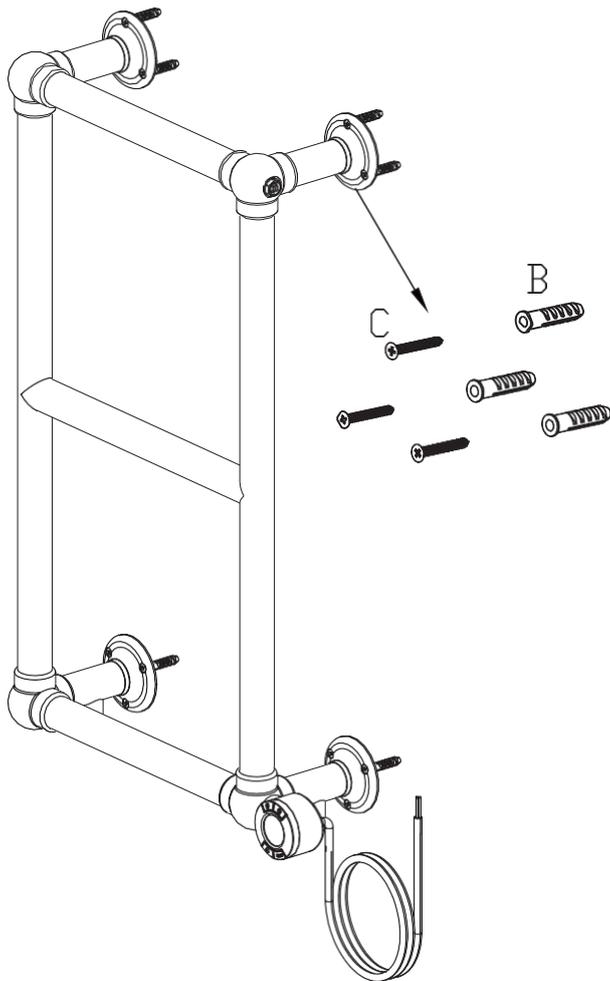
BATHROOM ZONES

If the appliance is to be fitted within a bathroom, a good understanding of the zoning within bathrooms is required to ensure the unit is mounted in a safe position. The appliance is rated as IPX4 and should be installed outside of Zones 0 -2. We would advise when the unit is fitted within a bathroom, the plug is removed from the unit, and a suitable fused spur is installed in accordance with BS 7671. In addition, when used in a bathroom, it must be protected by a suitable RCD to prevent the risk of electric shock and must not be immersed in water when cleaning.



Zone 0:	The interior of the bathtub or shower basin.
Zone 1:	The area around the bathtub or shower basin up to a height of 2.25m above the floor
Zone 2:	The area stretching to 0.6m outside the bath or shower and above the bath or shower if over 2.25m

PARTS



No.	Description	Qty.
A	Towel Warmer	1
B	Wall Plug	12
C	Screw	12

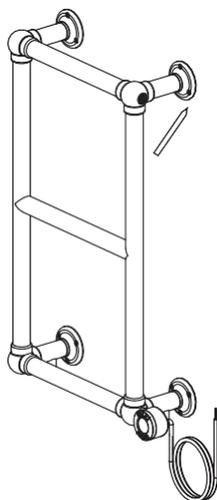
Tools Required:

- Spanner
- Flat head Screwdriver
- Phillips Screwdriver
- Tape Measure
- Drill and 8mm Drill Bit
- Spirit Level
- Pencil
- Gloves

NOTE: It is the installers responsibility to ensure that the fittings are suitable for the type of wall. Alternative fittings may be required (Not Supplied). If unsure, professional advice should be sought.

INSTALLATION

IMPORTANT: Before drilling, ensure the wall you are mounting the appliance on is free of pipes and wires.



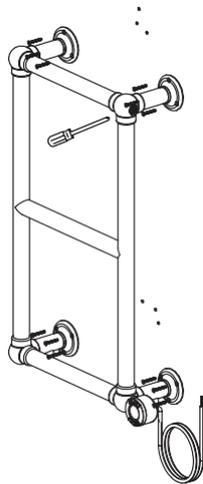
1. Using the towel heater as a guide, mark the drilling points on the wall, aligning them with the fixing holes on the towel warmer.



2. Drill the holes using an 8 mm drill bit. If drilling into tiles, place tape over the drilling points to prevent the drill bit from slipping.



3. Insert the wall plugs into the drilled holes.



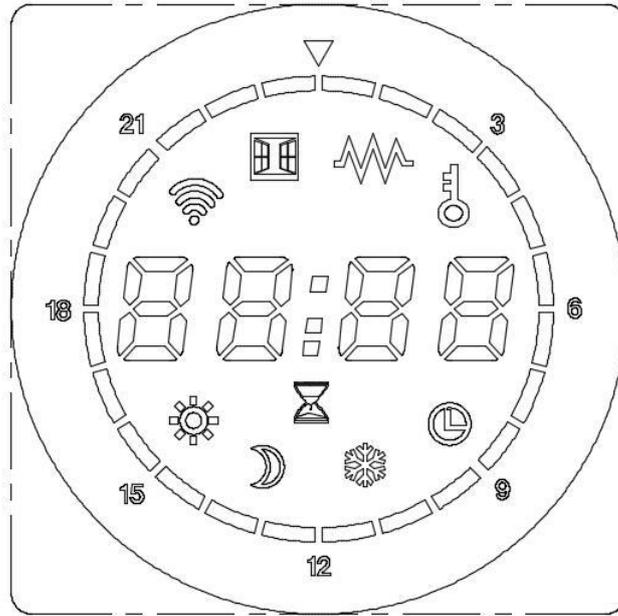
4. Secure the appliance to the wall using the screws provided.

5. Finally, connect the appliance to the electrical supply. A competent person is required to hard-wire the appliance into your home in accordance with all local regulations. The appliance has a rated power of 150W and can be connected to a 3A MCB.

IMPORTANT: The towel warmer is pre-filled with water and glycol solution; please take care not to spill this.

OPERATION

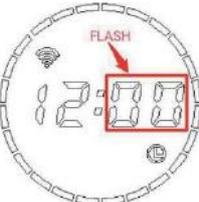
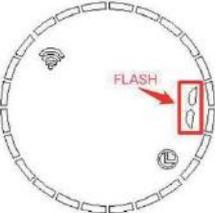
Your appliance can work in ambient temperatures of 0-55°C.



IMPORTANT: If you download the Tuya app as described later, you can set up and change your settings using your phone rather than the control panel.

	<p>POWER: Press once to turn it on and once to turn it off. The standby screen will show the time as illustrated in the diagram below:</p> <div style="text-align: center;">  </div> <p>FACTORY RESET: While the towel warmer is powered on, press and hold the Function key for 10 seconds to restore all settings to the factory defaults. The screen will illuminate fully for 3 seconds, and the unit will then enter the shutdown state. Press the On/Off switch to restart the device. The factory default settings are as follows:</p> <ul style="list-style-type: none"> • Comfort Mode Temperature: 19 °C • Economy Mode Temperature: 15 °C • Time Display: 12:00 • Week Display: 1 (Monday) • Temperature Compensation: -2 °C • Open Window Detection: 0 (off) • WiFi: On • Weekly Programme: Restored to default schedule
	<p>MENU: Repeatedly press the [Menu] key to cycle through the functions in this order- Comfort, Economy, Antifreeze, Weekly Timing and Boost Mode.</p>

	<p>THE INCREASE AND DECREASE BUTTONS: can be used to change the temperature and the time.</p> <p>NOTE: When using these buttons to set the time or temperature, holding the button down will speed up your selection.</p> <p>READING AMBIENT TEMPERATURE: When the towel warmer is off, hold the (▼) key for 3 seconds to display the ambient temperature.</p> <p>The towel warmer is equipped with a temperature sensor that detects the room's ambient temperature, which can range from 7°C to 30°C.</p> <p>IMPORTANT: The displayed ambient temperature may differ from the set temperature. For example, if the target is 25°C, the radiator surface must first exceed 25°C before the room reaches this temperature. This difference between the set temperature and the surface temperature is normal and does not indicate a malfunction.</p>
	<p>COMFORT MODE: The comfort mode icon appears when the unit is in personalised heating mode. The temperature can be set between 7°C and 30°C, with a default of 19°C.</p> <p>Adjust the temperature using the (▲) or (▼) keys. Each press changes the temperature by 0.5°C, while holding accelerates the adjustment. To switch to Economy Mode, simply press the [Menu] key.</p> 
	<p>ECONOMY MODE: The economy mode icon indicates energy-saving operation. The temperature is adjustable from 7°C to 30°C but cannot exceed the comfort mode setting. By default, it is set to 15.5°C. Use the (▲) or (▼) keys for adjustment, and press the [Menu] key to enter Antifreeze Mode.</p> 
	<p>ANTIFREEZE MODE: The antifreeze icon shows the unit is maintaining a fixed temperature of 7°C to prevent freezing. Pressing the [Menu] key will switch the towel warmer to Weekly Timing Mode.</p> 

	<p>WEEKLY TIMING MODE: When the weekly timing icon is displayed, the towel warmer is operating on a programmable schedule. This allows you to set the time, day of the week, and weekly programme for Comfort and Economy Modes.</p> <p>If this is the first time using the appliance, or after a power restart, you must first set the current time and week before programming.</p> 
	<p>TIME SETTING: Hold the [Menu] key for 3 seconds to enter time setting mode. The hour digits will flash as illustrated below.</p> <p>Adjust the hour using the (▲) or (▼) keys within a range of 0-23 hours. Each press changes the hour by 1-increment, while holding the key for 1 second accelerates the adjustment of the hour value.</p> <p>If no buttons are pressed for 30 seconds, the current hour is automatically saved and the display will move to minute setting.</p>
	<p>Once in minute setting, the "00" digits will flash every 0.5 seconds as illustrated on the diagram below.</p> <p>Use the (▲) or (▼) keys to adjust the minutes within a 0–59 minutes. Each press changes the minutes by 1-increment, and holding the key for 1 second accelerates the adjustment. Press the [Menu] key to confirm the minute value and proceed to week setting.</p> <p>If no buttons are pressed for 30 seconds, the current minute is automatically saved and the display will move to week setting.</p>
	<p>WEEK SETTING: The last number on the display will flash to indicate the week setting. Adjust the day of the week using the (▲) or (▼) keys, ranging from 1 (Monday) to 7 (Sunday). Each press moves the day by one, while holding accelerates the change. Press the [Menu] key to confirm the day and enter the weekly programme setting.</p> <p>If no operation occurs for 30 seconds, the unit will exit the week setting and enter the weekly programme settings.</p>

WEEKLY PROGRAMME SETTING: In this mode, you can assign comfort or economy periods to each day.

The timeline on the display shows the active periods:

■ indicate that the unit is operating in **Comfort Mode**.

□ indicate that the unit is operating in **Economy Mode**.

Press the **[Menu]** key to switch between days.

- **Default schedule:** Monday to Sunday, **Comfort Mode** runs from 05:00 to 23:59, All other times will automatically operate in **Economy Mode**.

WEEKLY PROGRAMME MODIFICATION: From the **Weekly Programme interface**, press and hold the **[Menu]** key for **3 seconds** to enter the current weekly programme modification mode.

Press (▲) or (▼) to adjust the programme:

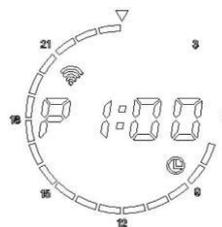
- Press (▲) to set **Comfort Mode** for the selected time period. The ■ will illuminate for **3 seconds**, then turn off for **1 second**.
- Press (▼) to set **Economy Mode** for the selected time period. The ■ will turn off for **3 seconds**, then illuminate for **1 second**.

Each short press adjusts the programme in **1-hour increments**. The corresponding time period will flash and can be set up to **23 hours**.

Example:

To modify the **Monday** programme so that **Comfort Mode** operates from **07:00 to 23:00** (with all other times in **Economy Mode**), press and hold the **[Menu]** key for **3 seconds** while the Monday programme is displayed.

Press (▲) from **07:00 to 23:00**, and press (▼) for all other time periods, as shown in the diagram.



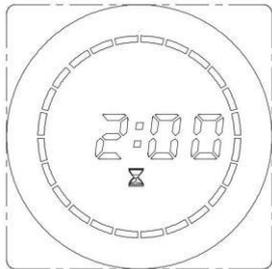
After completing the Monday settings, press the **[Menu]** key to proceed to **Tuesday**. Repeat this process for each day until **Sunday**.

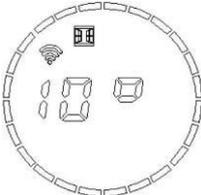
Once all modifications are complete, press the **[Menu]** key to exit the settings.

If no operation occurs for 30 seconds, the unit will automatically exit the current weekly programme modification mode.

RUNNING STATUS: In the running state, the display reflects the settings you have previously configured.

- When the current time falls within a **Comfort Mode** period, the ■ will illuminate for three seconds and turn off for one second.

	<ul style="list-style-type: none"> When the current time falls within an Economy Mode period, the  will remain off for three seconds and illuminate for one second. <p>When the towel warmer is heating, the heating icon will light up. The display will also show whether the unit is operating in Comfort Mode or Economy Mode.</p> <p>Example: If the current time is 05:08 and this time falls within a Comfort Mode period, the display will show the Comfort Mode icon, and the corresponding  will illuminate for three seconds and turn off for one second, indicating active Comfort Mode operation.</p> 
	<p>BOOST MODE: Boost mode provides continuous heating for a set period between 0.5 and 8 hours (default 2 hours). In this mode, the temperature is fixed at 50°C and cannot be adjusted.</p>  <p>To set the duration, press the (▲) or (▼) key. Each press changes the time by 0.5 hours, while holding the key adjusts the time more quickly. Once set, the towel warmer starts heating and counts down automatically. When the boost time ends, the appliance returns to standby mode.</p>
	<p>WiFi (F2): When the towel warmer is off, hold the [Menu] key for 3 seconds to enter the WiFi connecting state. The device will start a 100-second countdown, during which you can add the device following the instructions in the app.</p> <p>To adjust the WiFi setting, press the (▲) or (▼) key. Select “On” to enable WiFi or “Off” to disable it. The default setting is On, and the display will show the current WiFi status.</p>
	<p>TIME AND TEMPERATURE: Displays current time and ambient or target temperature.</p>

	<p>OPEN WINDOW DETECTION: Open window detection activates when a sudden drop in room temperature is detected during heating. If the ambient temperature falls by 5 °C within 5 minutes, the towel warmer automatically enters open window mode.</p> <p>In open window mode, the unit switches to a fixed temperature of 10 °C and pauses heating for the selected duration (60 or 90 minutes). After this period, the towel warmer returns to normal operation. If another sudden temperature drop of 5 °C within 5 minutes is detected, the unit will repeat this cycle.</p> <p>Setting the value to “0” disables the open window detection function.</p> <p>Adjusting the Open Window Detection Time: Use the (▲) or (▼) key to select the open window detection duration. Available options are 0 (off), 60 minutes, or 90 minutes. The selected value will be shown on the display.</p> 
	<p>HEATING STATUS: Indicates when the unit is actively heating.</p>
	<p>CHILD LOCK: To activate the child lock, press and hold the (▲) and (▼) keys together for 3 seconds. When child lock is enabled, all buttons are disabled except the on/off switch.</p> <p>To deactivate the child lock, press and hold the (▲) and (▼) keys together again for 3 seconds.</p>
	<p>TIMELINE: Displays programmed heating periods.</p>

SETTING UP THE WIFI APP

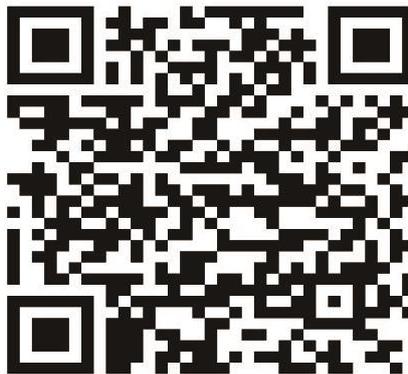
This is designed as a general guide to the setup. There may be differences in the interface and features available due to product development and features of the model.

BEFORE YOU START

- Ensure your router provides a standard 2.4 GHz connection.
- If your router is dual-band, ensure that both networks have different network names (SSID). Your router's provider or Internet service provider can provide advice specific to your router.
- During setup, ensure the towel warmer is close to the router as possible (within 5 metres).
- After installing the app on your phone, turn off mobile data and make sure your phone is connected to the router via Wi-Fi.

DOWNLOAD THE APP TO YOUR PHONE

You can download the "TUYA SMART" app from your chosen app store by using the QR codes below or searching for the app in your chosen store.



Android

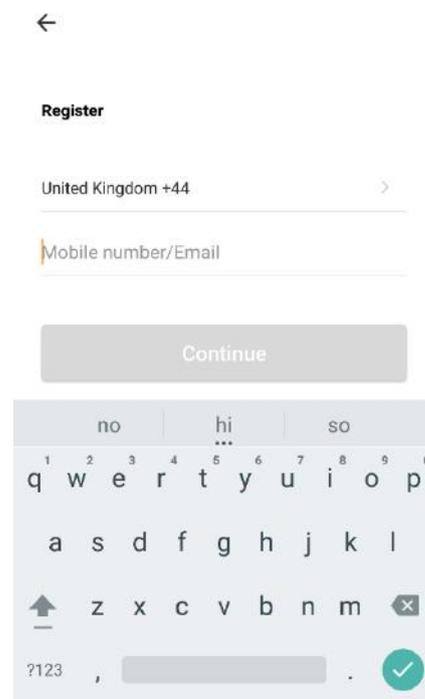
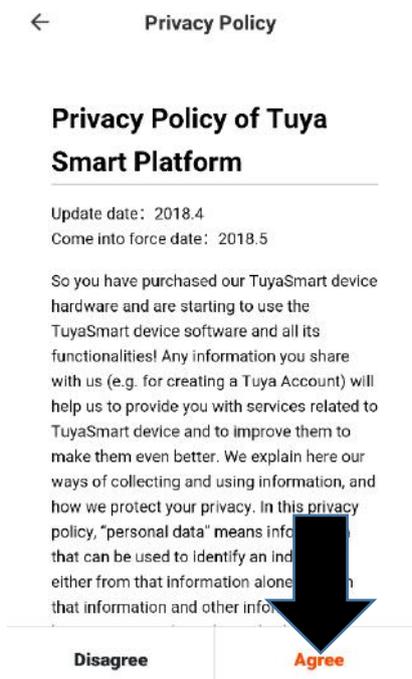
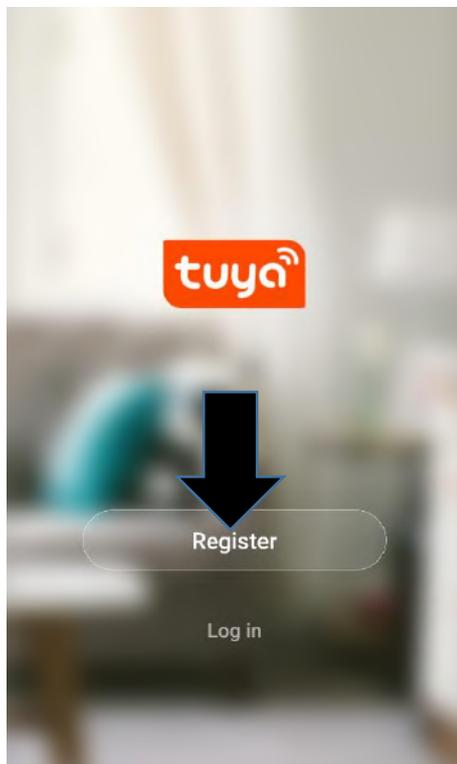


IOS

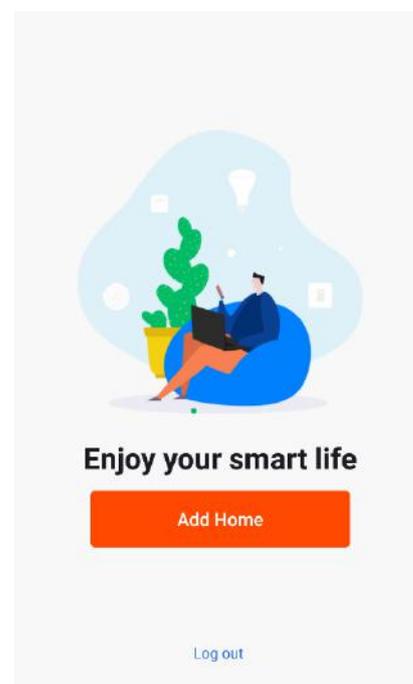
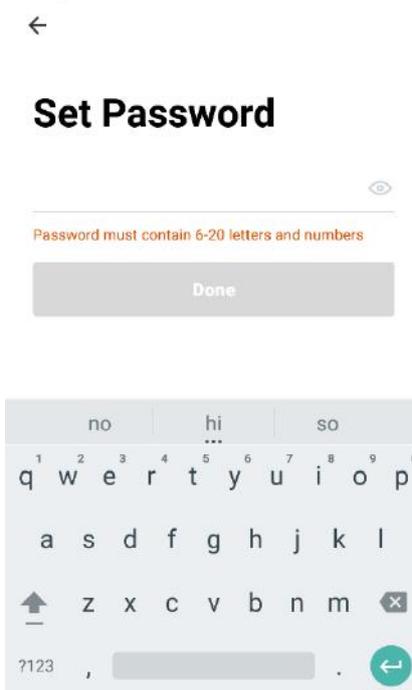
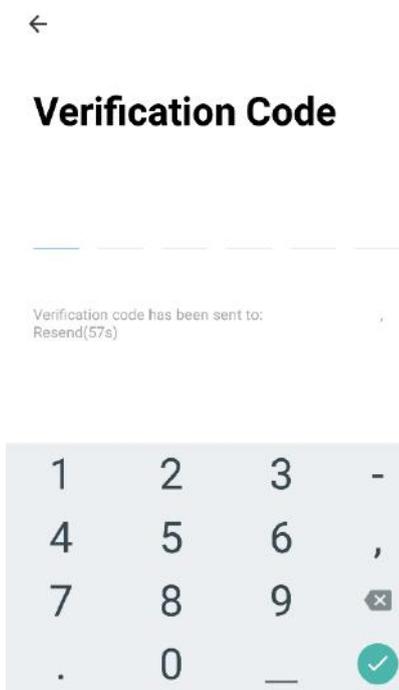
APP CONNECTION

NOTE: Due to continuous product improvement, some images may differ from the current app. You can download it from the Apple or Google Play Store.

1. Press the register button at the bottom of the screen.
2. Read the Privacy policy and press the Agree Button.
3. Enter your email address or phone number and press continue to register.



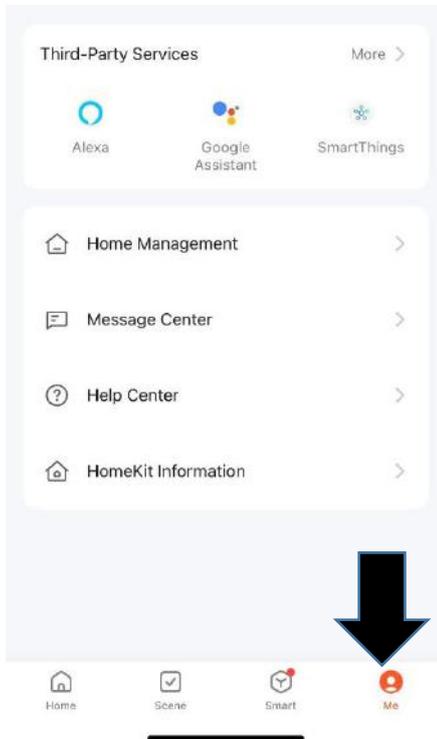
4. A verification code will be sent using the method selected in step 3. Enter the code into the app.
5. Type in the password you would like to create. This needs to be 6-20 characters, with letters and numbers.
6. The app is now registered. It will automatically log you in following registration.



SETTING UP YOUR HOME WITHIN THE APP

The app allows you to have multiple homes, rooms, and devices, so you will need to set up at least one to get started.

1. Select 'Me' at the bottom of the screen, then 'Home Management'.



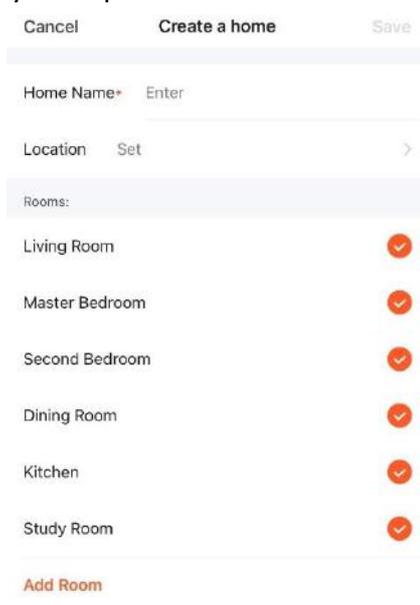
2. Create and name your home, join a home or use the home you have set up already.



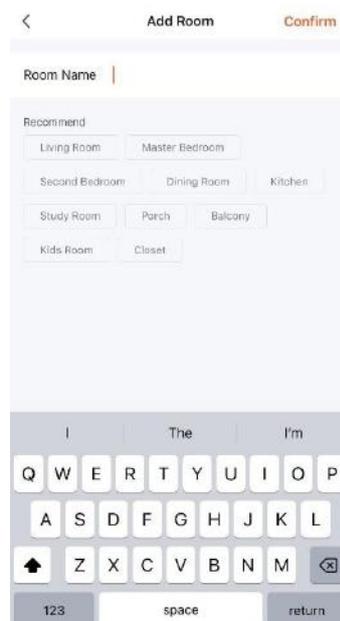
3. Select a location to either allow the app to pinpoint your location via GPS in your phone settings or type/drop the pin on the map.



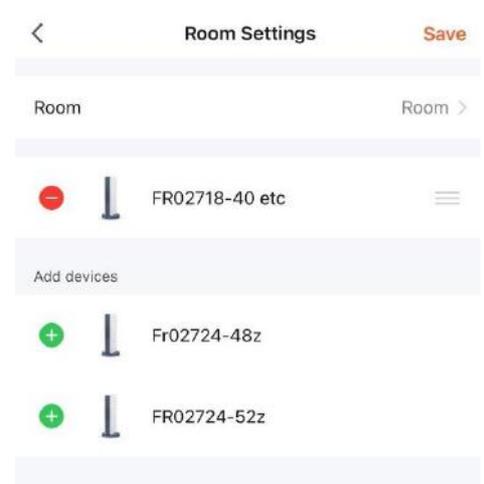
4. Select your rooms. Untick any rooms that you do not need. Click and add a room if you require more.



5. Add another room and type in the name or select an option. Then select confirm.



6. Select the room your unit is in. Then click on the green cross to add the device to that room, then save.



CONNECTING TO THE UNIT

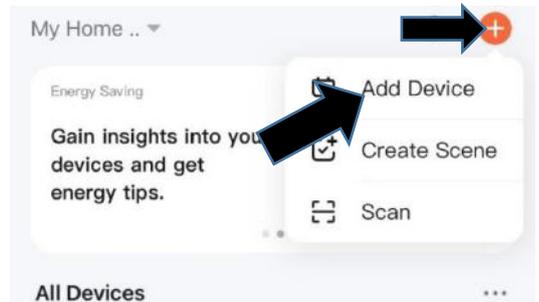
1. Turn the towel warmer on using the power button, then ensure the unit is on standby.



2. When the towel warmer is off, hold the [Menu] key for 3 seconds to enter the WiFi connecting state. The device will start a 100-second countdown, during which you can add the device.



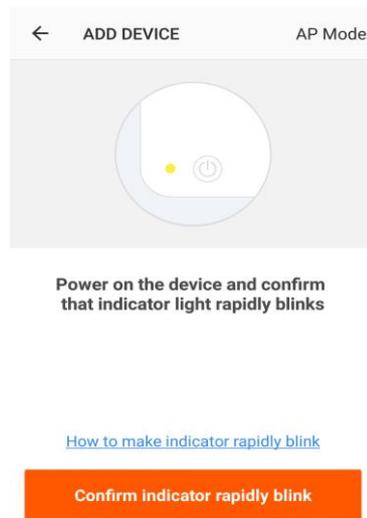
3. On the app, now select the 'Add' button in the top corner. Then 'Add Device'.



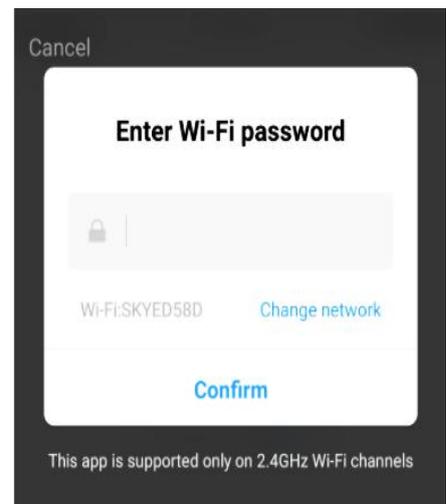
4. Ensure your phone is connected to the same Wi-Fi as the unit. Then select 'Small Home Appliances' and then electric towel warmers.



5. Confirm the indicator is blinking on the app (if it is, return to step 1 if not).



6. Enter the Wi-Fi password and then wait for the transfer of the settings to be completed.



NOTE: You can also use your phone's wireless connection to boost the signal for connection.

HOME SCREEN

Voice Control: Press to give verbal instructions for operation.

Add Device: Add a device to the app and go through the setup process.

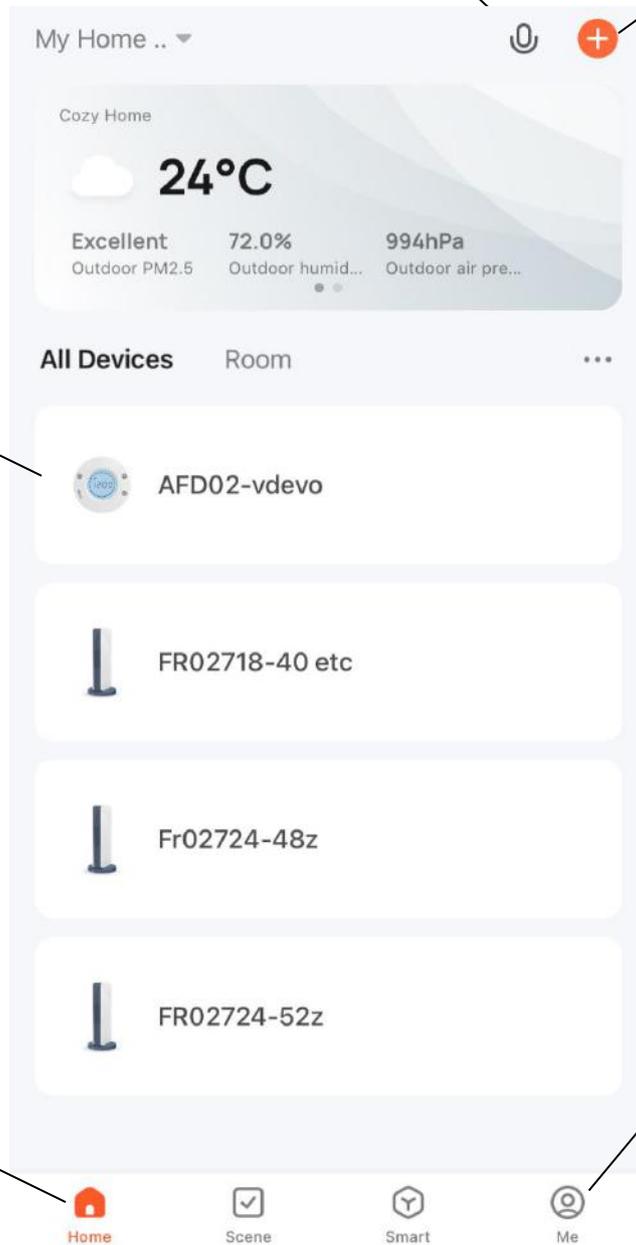
Name of Warmer: Press to enter the Device Screen

Home: Return to home screen from the Smart Scene and Profile screens

Profile: Provides the option for changing settings.

Scene: Allows you to program intelligent behaviour based on the internal and external environment.

Smart: Shows you smart insights and allows you to set up alerts, cameras and alarms.

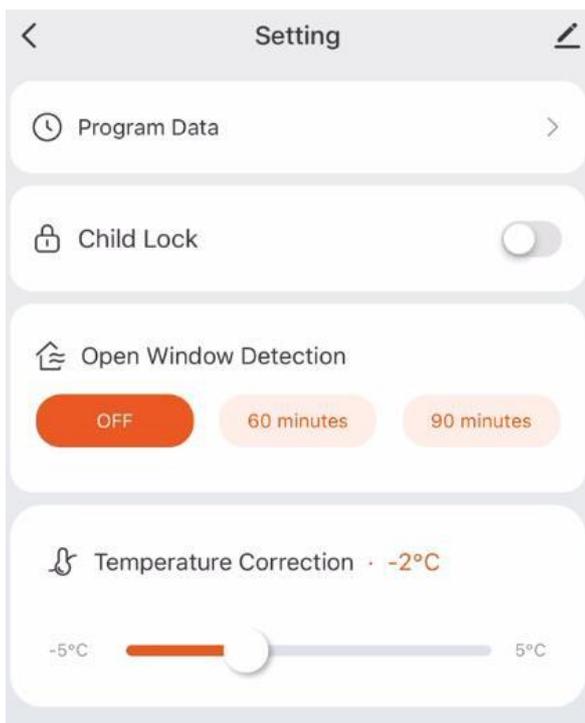
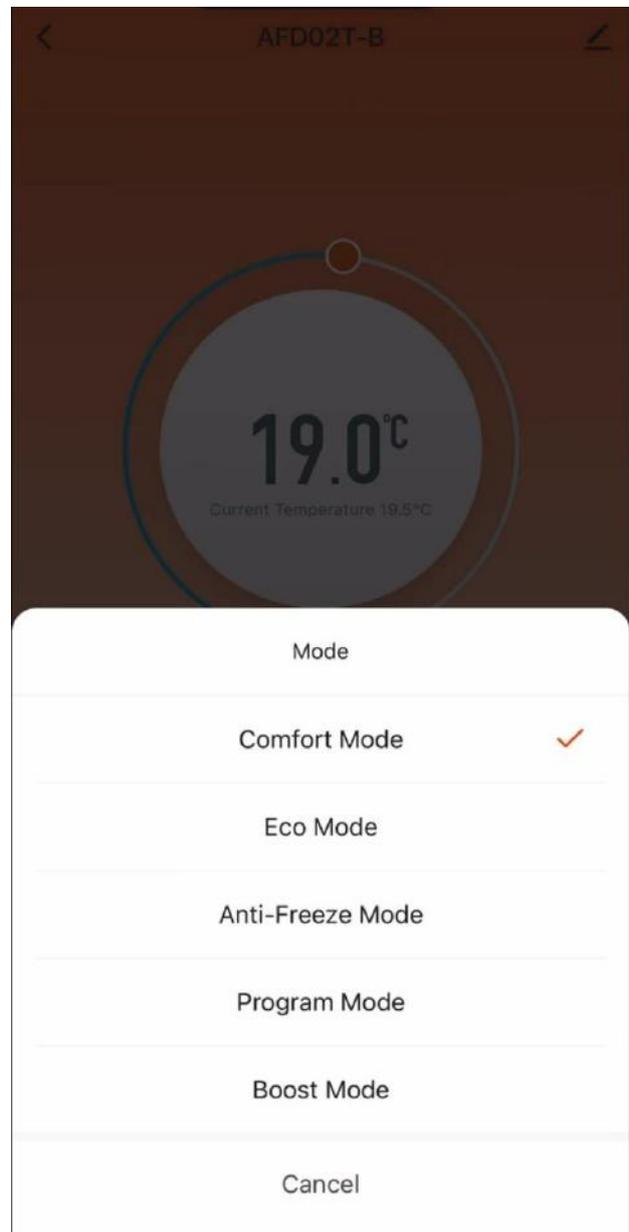


DEVICE SCREEN



MODE

These modes match the ones on the control panel.

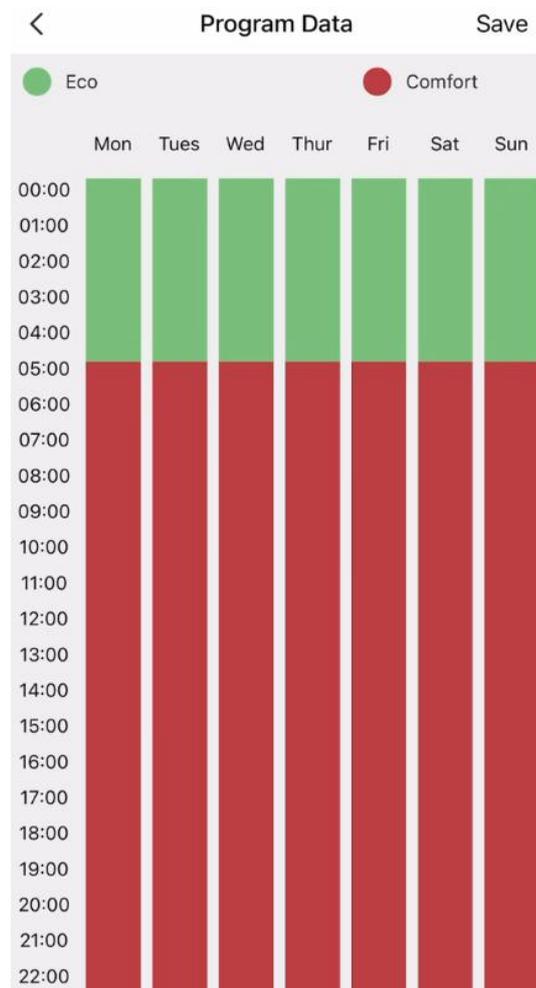


SETTINGS

- You can set the weekly schedule program data.
- You can activate the child lock using the app.
- You can activate the open window detection using the app.
- You can also set the temperature correction here.

AUTO DATA

Use this to set the weekly schedule. Red indicates heating, and green is not heating. Press your desired hour, then select either green or red to select your schedule once you have selected your schedule, press save.



EDIT DEVICE

Third-party control allows you to set up your towel warmer to be controlled via Alexa or Google Play.

Device information will allow you to view your device's specific details.

Tap to run, and automation is where you can also activate any smart scenes you have set up.

Create Group allows you to group appliances in your home so you can control these together.

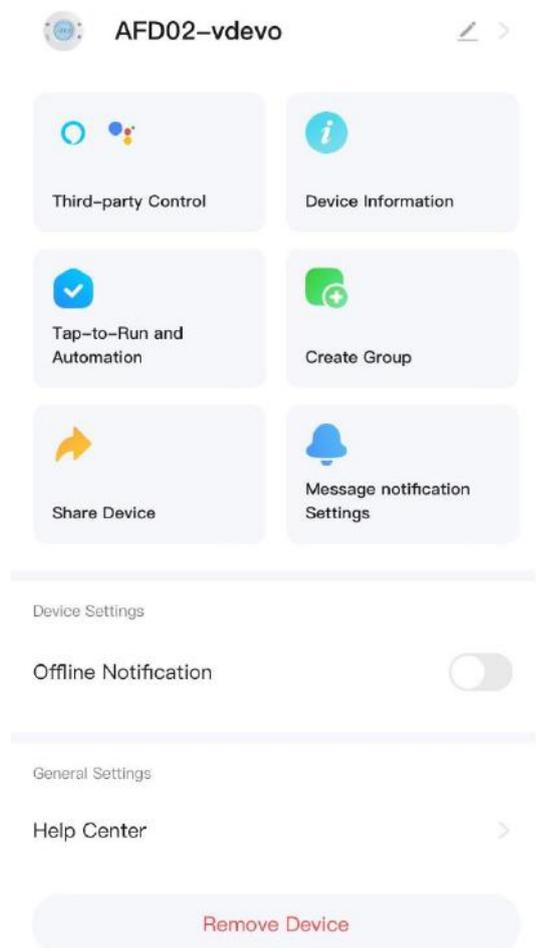
You can share the device with members of your household and also add any other Tuya accounts you may have.

Message and notification settings allow you to choose between online or SMS notifications.

You can also opt to turn on offline notifications.

The help centre will help you with FAQs on the app.

You can also remove the device here if you no longer wish to use it or if you have switched devices.



CLEANING AND MAINTENANCE

IMPORTANT: Always switch the towel warmer off and allow it to cool before cleaning.

The towel warmer is steel with a plated finish. To avoid damage or discolouration, wipe down your towel warmer regularly with a slightly damp cloth and then wipe dry. Ensure no water enters the gaps in the casing. Do not use bleach, strong abrasives, or materials that will scratch the surface. Do not pour water onto the appliance when cleaning it.

Always ensure the unit isn't run dry; you will rarely need to refill this, but if you do, ensure you purchase the correct water and glycol liquid solution. When filling, always use gloves and goggles and lay down a towel.

If you are removing the unit for storage, place it in the original box and store it in a cool, dry place.

TROUBLESHOOTING

Fault	Cause	Remedial measure
The device does not heat.	Is the device switched off?	Ensure the device is turned on and have a set the desired heat level.
	Is the regular temperature set too low?	Set the temperature higher.
	No mains voltage?	Check the power supply and cables.
The temperature indicates "Er"	Temperature sensor open circuit or short circuit	Disconnect the device immediately from the power and contact a specialist or our customer support team.

TECHNICAL SPECIFICATION

Model	REGBBE700
Voltage	230V 50Hz
Power	150W
IP Rating	IPX4
Dimensions(L*W*H)	140*398*700 mm
Weight	6.62 kg

SUPPORT

If you should encounter an issue with the operation/function of your product, don't hesitate to get in touch with BID Customer Service.



Recycling facilities are now available for all customers, where they can deposit their old electrical products. Customers can take any old electrical equipment to participating sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centres.

At the time of printing, the product contained no substances listed within Annex XIV of the Reach Regulations (EC) 1907/2006. In accordance with Article 59 of the same regulation, the following substances are contained within the product at permitted levels: Lead and cadmium.

As a responsible manufacturer, we monitor the regulations to ensure continued compliance. Further information can be provided upon request.

For more information

- visit betterbathrooms.com
- email Support@Betterbathrooms.com
- call 0330 390 3062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA

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PSTI STATEMENT OF COMPLIANCE

Description: Towel Warmer

Model Number: REGBBE700

Manufacturer: Better Bathrooms, Unit 2A Trident Business Park, Leeds Road, Huddersfield, HD2 1UA

PSTI Contact: TiSecurity@buyitdirect.co.uk

We have prepared this statement of compliance and can confirm that this product is compliant with the deemed compliance conditions in Schedule 2 of The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023.

Duration of security updates: 22/09/2030. This date is correct at the time of printing, but we may extend it. Please visit www.betterbathrooms.com for the latest information and details of our PSTI compliance.



Richard Leach

Compliance and Quality Manager, Buy It Direct, Huddersfield

13th January 2026

EU DECLARATION OF CONFORMITY

Hereby, Better Bathrooms declares that these towel rails are in compliance with Directive 2104/53/EU. The full text of the EU Declaration of Conformity is available at the following internet addresses:

www.betterbathrooms.com/files/DOC/EU/REGBBE700.pdf

UK DECLARATION OF CONFORMITY

Hereby, Better Bathrooms declares that these towel rails are in compliance with the Radio Equipment Regulations 2017

The full text of the EU Declaration of Conformity is available at the following internet addresses:

www.betterbathrooms.com/files/DOC/UK/REGBBE700.pdf